



Complete Communication Care®
When safe communications are crucial

First-Class Solutions for Reliable Communications

TC Connect is a leading systems integrator, delivering speech-and-data-communications solutions to professional users in Europe. We are aware of your high demands regarding reliability, functionality, and availability. We believe that being able to communicate reliably with no unexpected interruptions is absolutely crucial to you.

You can confidently rely on us! Our dependable proficiency in delivering services and high-tech solutions for professional use is founded on more than 40 years of experience in developing and manufacturing advanced speech-and-data-communications solutions.

TC Connect was founded in the sixties and has roots in the telecommunications companies Ericsson and Telenor. It is now owned by T Venture A/S. The annual turnover of the TC Connect group is around SEK 300 M.

Naturally, we are constantly striving to maintain a long-lasting relationship that our customers can count on.

TC Connect simplifies your communications



Complete Communication Care®

Our trademarked Complete Communication Care® service offers enduring solutions and assumes total responsibility for functionality and availability.

Let us assist you with Complete Communication Care®

- when functionality takes priority over technology
- when availability is a necessity
- when considering life-time cost goes without saying

If you want to spend more time on your core business, let us be your 'one-stop' provider of services and functionality. Or, if you prefer to assume the main

responsibility yourself, let us act as a sounding board for parts of your tentative solution.

Together with our partners, we have access to more than 1,200 skilled professionals, enabling us to offer a broad range of services – from installation and start-up of operations to routine maintenance, consulting, and support. Everything is designed to guarantee the highest possible system availability.

Should 'that which must not happen' to your system nevertheless occur, rapid assistance is of the utmost importance, and our professional support is always available to our customers.

TC Connect – when reliable communications are crucial



Four Business Areas

As your systems integrator, we can offer one-of-a-kind expertise in combination with customer-specific solutions for speech and data communications. We presently provide complete systems solutions within four business areas. All of them are organized to meet the high expectations of you, the user, and to deliver the maximum possible benefits to you, our customer.

Our business areas are

- Measurements
- Geographical positioning
- Communications
- Security

We analyze your needs and present enduring solutions, while guaranteeing security and availability. Naturally, each solution is completely based upon your requirements, wishes, and priorities.

Our well-integrated solutions can be delivered either with responsibility totally assumed by us or with shared responsibility, depending on your needs.

TC Connect simplifies your business



We Deliver Meter Readings

With our assistance, you can considerably simplify your collection of meter readings for electrical energy, heating, gas, or water.

We offer an automatic meter-reading system (AMR) and a complete solution that includes everything from installing meters to delivering meter readings. Needless to say, this solution is unique, since it may combine services like installation and support with the hardware and software components of the system.

The system is called ADDAX, and it is one of the most intelligent, cost-effective systems on the market. It can be combined with another of our services, Comline Access, to provide a complete solution that is secure, effective, economical, and simple to operate. And everything is included in the fixed monthly fee.

*We deliver 100 per cent
meter readings*



Positioning Fixed and Moving Objects

Knowing the exact position of your own resources – personnel and equipment – can significantly improve the efficiency of many businesses. We offer geographical-positioning solutions in combination with customer-specific map applications for many needs and purposes.

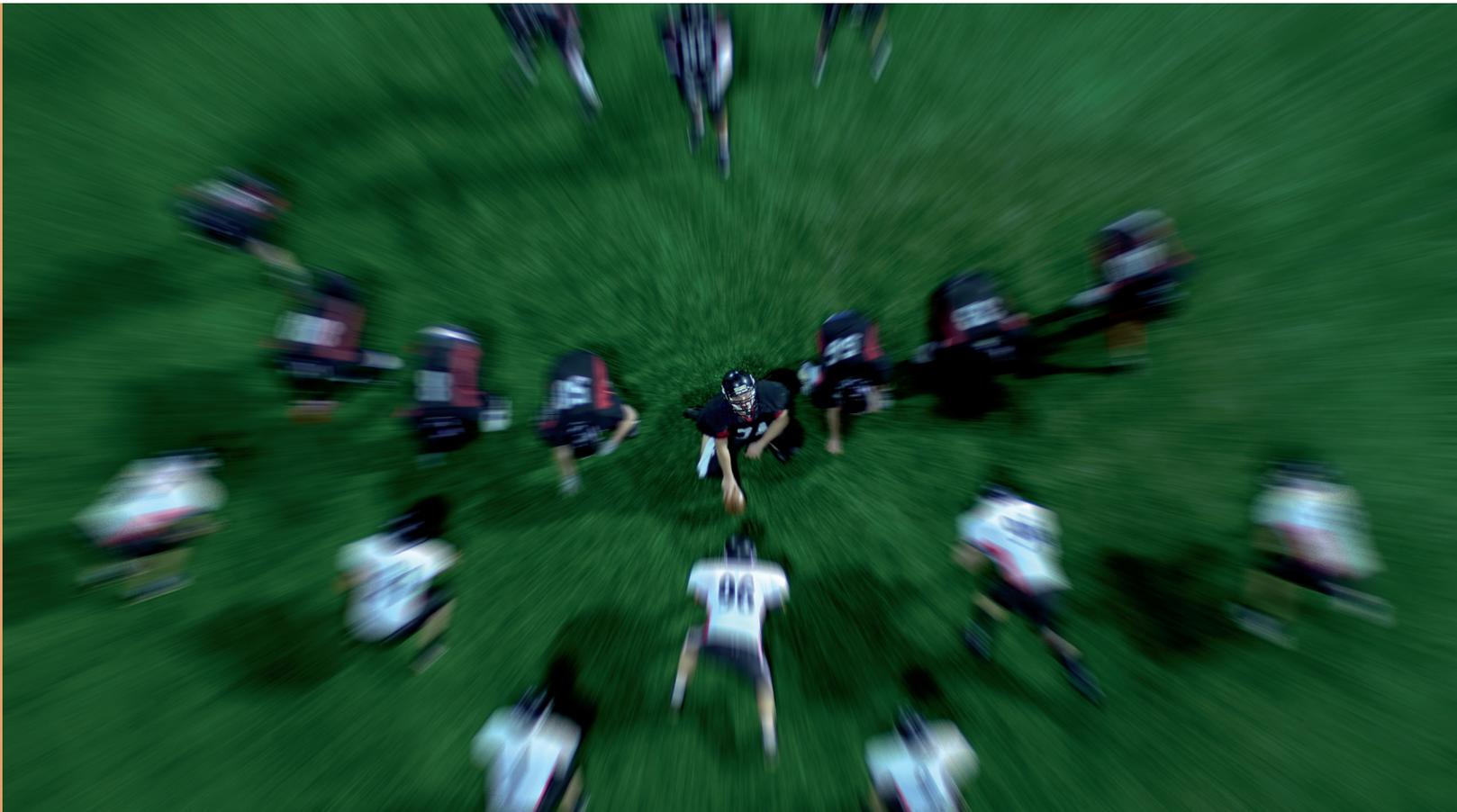
In the area of public security, our Traceline solution is used to great advantage by police, rescue services, and ambulance and paramedical services. The solution has resulted in a whole new way of dispatching units of these services and following their assignments. Since public security services usually have their own radio networks, geographical positioning does not incur any traffic expenses. Transportation enterprises may use geographical positioning in a similar way to

achieve more efficient dispatching of vehicles, as well as to track shipments en route.

For positioning fixed objects such as wells or pumps, Object Tracker is the solution. Using Object Tracker, local authorities can pinpoint and handle installations within the public-utilities field. It is also an excellent way to determine and keep track of any repairs that might be required.

Several bus companies use geographical positioning to track their vehicles in order to provide even better service to passengers. The system enables traffic controllers to follow the progress of buses on a map in real-time and also to pinpoint alarms.

We help you track your resources



Reliable Alarm-Handling Systems

Comline Alarm offers you a modern, complete system to handle incoming and outgoing alarms. It relays alarms and other information to one or more recipients and then to service providers such as rescue services or the police. Comline Alarm is available for many kinds of alarms, such as automatic alarms, personal alarms, property alarms, and operations alarms of all kinds.

The system can be tailored to the specific needs of our customers in order to achieve optimal utilization in every part of the chain. Its interface enables connection to GSM, paging and map systems, and fire alarm centres, among others.

When alarms occur, Comline Alarm provides extra information at the detector level, minimizing response times.

We help you make the most of your systems



Communications

We have more than 40 years of experience in land-based mobile radio. This is your guarantee of exceptional expertise in the field.

Our portfolio contains analogue as well as digital systems solutions for both public and private networks such as MRS, MPT1327, TETRA, and GPRS. Mobile and portable stations from different suppliers may be connected to the fixed infrastructure.

Comline Aurora is our solution for radio traffic over

IP telephony, offering you a flexible system to control the radio and make calls with it remotely. The system permits communication between users who may be spread out over a wide geographical area.

We offer microwave links for high availability and performance requirements, normally using Ericsson MINI-LINK, a modularized solution that covers most frequency bands and throughputs.

TC Connect offers you freedom and flexibility



Our Services

Our broad range of services provides our customers with increased efficiency and tangible benefits. We have dependable experience in building, operating, and maintaining systems solutions for speech and data communications.

*TC Connect helps you
around the clock, 365-24!*

Consulting Services

- Migration
- Network planning
- Project management
- Training
- Certification

Operating Services

- Help desk
- Preventive maintenance
- Corrective maintenance
- Installation and start-up

Subscription Services

- Communications
- Geographical positioning
- Alarms
- Meter readings

Customer Centre and Support

Keeping it simple is important to the customer. We have a well-developed internal organization that attends to all urgent matters. You can rely on us to give every incoming call our full attention. And our customer databases assure that we can provide our customers with timely telephone assistance.

Service Partners for Security

We co-operate with a number of service partners across Europe. This further assures our European customers that skilled personnel will quickly be on site to service and install our systems. Our network of service partners is one of our most distinguishing features.

The local presence of our partners assures our customers of professional assistance with troubleshooting and possible repairs without needless delays.

European Network of Vendor Partners

In order to provide our customers with local partners, we call upon our European network to assist in determining the best solution for you. We have access to a large number of partners through our sister and daughter companies.

TC Connect is always at your service

Target Markets

We deliver total solutions to the following sectors, among others:

- Fire departments
- Ambulance services
- Police forces
- Coast guards
- Customs agencies
- Local and regional authorities
- Energy companies
- Companies transporting passengers or goods
- Defence establishments
- Nuclear power stations

Please do not hesitate to contact us for further information!

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